



# CASE STUDY

Enabling Growth through Streamlined Accounting Processes for **a multi concept, multi-location food, beverage and retail airport concessionaire**

## KEY SERVICES:

- Accounts Payable
- Accounts Receivable
- Bank Reconciliation
- Financial Statement Processing
- Daily Deposit Verification, Weekly Credit Card Verification
- Audit Process Support

With over 25 years of specialized experience, Quattro Business Support Services is an established leader in managing the day-to-day accounting functions of airport concessionaires



### BACKGROUND

- Our client is a certified ACDBE (Airport Concessions Disadvantaged Business Enterprise) food & beverage and retail operator, with over 100 locations, in approximately 8 airports
- They are responsible for the operations of several high volume, nationally branded concepts in some of the country's busiest airports, including Chili's, Burger King, Pizza Hut, Budweiser Brew House, Starbucks, Bacardi Mojito Bar, Lorena Garcia Cocina, Brioche Doree, Taco Bell, KFC, Chik-fil-A, and Sam Adams Ale House.

### THE CHALLENGE

- As our client's operations continued to grow, their main objective was to maintain high customer satisfaction
- Being a multi concept food & beverage and retail operator, there was a lack of standardization in their processes which led to a lot of time spend in managing the routine transactional tasks such as accounts payable, receivables, daily deposit verification, bank reconciliation etc.
- The management team was not receiving timely, detailed financial reports to enable them to make informed operational decisions



### OUR SOLUTION

- Quattro's team of industry experts developed a customized accounting solution and designed a migration toolkit that allowed for a speedy, but accurate, transition that was repeatable across all of the client's locations and concepts
- Within six weeks, all of the accounting processes had been transitioned to Quattro's proprietary accounting platform
- Quattro was able to work quickly to fast-track the transformation while keeping disruptions to the business to a minimum.

### BENEFITS

- Reduction of accounting costs & streamlined accounting processes across all of their various concepts
- Access to meaningful reports and analytics for improved monitoring and decision making
- Increased scalability and operational efficiency
- Effective resource utilization through automation and elimination of overhead costs
- Positive adjustments in timeliness and accuracy of SLA results



Quattro continues to work as a finance and accounting partner for the client enabling them to grow the business.

#### Take our Quick Poll

Are you satisfied with your current accounting and payroll service provider?

- Yes
- No

**SUBMIT**

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Name

Title

Email

Phone No.

Organization

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