


TECHNOLOGY SERVICES

Quattro™
BUSINESS SUPPORT SERVICES



ADVANCE YOUR BUSINESS
WITH TECHNOLOGY
SOLUTIONS CATERED
TO YOUR UNIQUE NEEDS

Get more to go on™



**Stay ahead of
the curve with
our customizable
Technology Services**

Technology is often the fiber on which organizations rely in order to run smoothly – especially in today's Modern Workplace. Quattro is a channel-friendly partner that contributes to your business growth and employee productivity with our high-quality, rapid deployment technology services.

We proactively monitor, prevent, troubleshoot, and resolve comprehensive technology related issues. Quattro's professional and integrated support system allows customers to execute business processes quickly and efficiently. We utilize skilled and experienced technology resources to ensure that we meet customer's unique technology needs. Eliminate and prevent system downtimes and help maximize profitability while also driving customer satisfaction.

Professional & Cloud Services

Quattro provides cloud professional services delivered by engineers with deep technical expertise, enabling customers to take advantage of the spectrum of cloud solutions and helping to accelerate their cloud journey. We offer Professional Services and Managed Services for the market-leading public cloud providers such as Microsoft Azure, AWS, IBM Cloud and Google.

We help our customers to extract maximum benefits from:



Public Cloud



Private Cloud



Hybrid Cloud



Collaborations



Infrastructure



Our scalable services support the complete lifecycle of your business transformation by drawing on our experience to address your pain points. We provide a total Managed Services offerings through multiple fully secured NOC delivery centers, staffed 24x7 with highly skilled and certified engineers. Quattrro NOCs utilize industry best practices and processes which are vetted and certified for ITL, PCI, HIPPA and SOC compliance. The Quattrro Managed Services offering is built upon tools that provide customers with things like automated performance and alert notifications, real-time tracking through an Executive Dashboard for patch management and AV updates, AD/Exchange maintenance, asset reporting and remediation.

Managed Services

Managed Services:

Support Desk



**Centralized
Support Desk**



**24/7 Remote Client/
Employee Support**

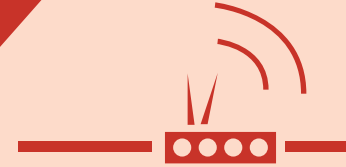


**Certified Engineers and
Dedicated Technicians**



**Secured Self-Service
Customer Portal**

Managed Services:
Network



**Complete Network
Management for
Availability, Performance
and Fault Monitoring**



**Automated Reporting
and Alerting**



**Centralized Switch Port
and IP Address Management**



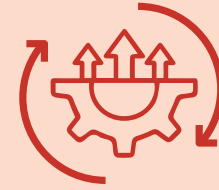
**Firewall Security
Management**

Managed Services:

Application



**Performance and
Fault Monitoring**



**Automated Performance
Metrics for Applications
and Servers**



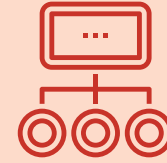
**Application Support Including
"How-to Services", Self-service
and Advisory Support**

Managed Services:

Server and Cloud



**Availability, Performance and
Fault Monitoring for Server
Computing Infrastructure**



**Agentless NMS Implementation
Using SNMP and WMI**



**Automated Reporting and
Alerts for Fault and Threshold
Breach and Utilization**



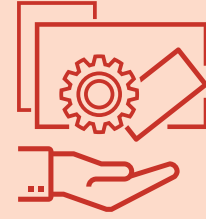
**Automated Monitoring of
Critical Services (i.e., Web,
FTP, DNS, DHCP, Etc.)**

Managed Services:

Desktop & Mobile Device



**Single Management Console
for All Mobile Devices**



**Support Available for Desktop,
Tablets, Smartphones and
Apps on All Platforms Including
IOS, Android, Win8 and RIM**



**Remote and Automatic
Management Capabilities**



**Automated Desktop
Lifecycle Management**

Managed Services:

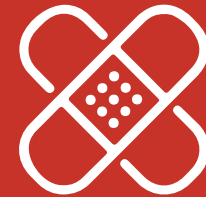
Security



Proactive Monitoring



**Management of
Intrusion Detection**



Patch Management



Security Assessment



Security Audits



Business Enablement

Our enterprise-wide solutions streamline day-to-day operations so you can concentrate on strategic goals. From pre-sales operations support to IT Infrastructure support and our complete suite of Finance & Accounting services, we enable any business with all of the back-office support they need to get up and running, or scale, quickly.

Managed Services:
Business in a Box



**Pre-Sales Operations
Support**



Centralized Helpdesk



IT Infrastructure Support



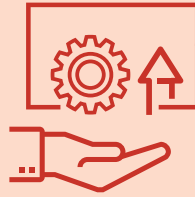
**Sales Training and
Knowledge Base**



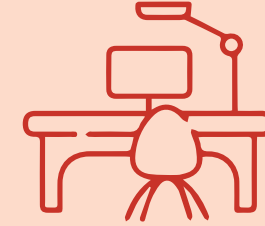
Business in a Box



**Billing/Revenue
Management Services**



Device Management



Modern Workspace



**User Access and
Identity Management**



Enterprise Mobility



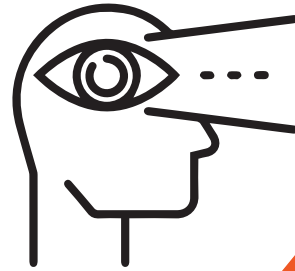
**Device Security
(VPN, Encryption)**

Mobility Services:

Quattro provides modern-day mobility services to support business needs and drive customer's digital transformation security along with compliance and enforcement.

What does Get More To Go On mean for your business?

while focusing on
technology prowess:



SEE FURTHER

- Stay updated with the latest technology
- Gain business continuity and consistent customer experiences
- Enhance employee communication and performance



SCALE SMARTER

- Accelerate Transformation with experts that can get you there faster
- Enhance technical and technological capabilities, without inflating overheads or sacrificing quality
- Focus on "big-picture" initiatives and not back-office operations



STAND STRONGER

- Rest assured that we Own the Resolution – we make sure your issue is fully resolved before we walk away
- Garner actionable insights with a team of industry experts
- Leverage benefit from vertical-specific best practices, maintaining better outcomes and standards

Quattro seamlessly monitors the pulse of your business. Provides access to real-time information, anytime and from anywhere. Delivers information and insights to drive business decisions and results.



Get more to go on

Quattro is a tech-enabled outsourcing firm that's changing the way companies think about technology services as well finance and accounting. You get world-class teams combined with highly personalized service and a portal that lets you see and manage everything online. online.

#GetMoreToGoOn

www.quatrobss.com