



Increase productivity
outcomes while
reducing cost with
**our education
support solution**



Advance your productivity outcomes with our efficient and effective Microsoft 365/Google for Education Support Services

Modern day technology has profoundly transformed the way educational institutions operate. The advent of newer augmented reality (AR) and virtual learn applications are reshaping how knowledge is shared and absorbed.

For a successful future, educational institutions must enrich the scholar experience with technology and solutions such as Microsoft Office 365 and Google for Education, which makes campus life a valuable experience by helping achieve better learning outcomes for students while transforming classroom time into a hands on teaching engagement, allowing teachers increased time with students.

Our Offering

To help you with uninterrupted system productivity and a seamless experience while managing cost, QBSS offers Microsoft Office 365 and Google for Education support service that will guide you through installation, configuration, and management process as well as advise on any licensing queries you may have. Our support services include 24x7x365 M365 and Google for Education Support services using educational licenses, unlimited ticketing, you'll be assisted technical support for the issues reported by the end customer.

Microsoft 365 Support Services – Service Descriptions



- Collaboration and Learning
- Classroom Tools
- More Inclusive Classrooms
- Security and Compliance
- Management and Security
- Advanced Security
- Analytics
- Voice, Video, and Meetings

- Management and Security
- Initial Setup and Configuration
- Advanced Security
- Managing Windows Application

- Management and Security
- Advanced Security
- Intune Setup
- Azure AD and Azure AD Sync Setup

Benefits



Pricing and scalability



Hassle free installation, no extra hardware or software



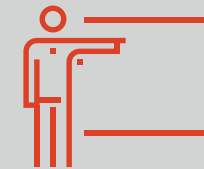
24 X 7 support for faculty/Staff and students



Proactive and predicative issue management



Reduce repetitive queries and high volume of tickets and calls



Training on new features and changes



Speedy resolution for any urgent issues

Features

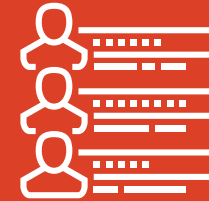
- Call center facilities call routing, queue announcement, call recording
- Weekly/monthly reporting of all the tickets logged
- Access to self-service portal to open & register tickets and track them
- Touch point in advance (phone number, email)



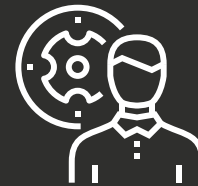
100,000+ Issues Resolved Annually



800+ Experienced Technology Professionals



800,000+ Devices Managed



200+ OEM Products Supported



14 Million+ O365 Subscriptions Supported Globally

What does **Get More To Go On** mean for your educational institution?



SEE FURTHER

BECAUSE YOU CAN'T
MAKE REAL-TIME
DECISIONS WITH
OUT-OF-DATE DATA



SCALE SMARTER

BECAUSE IF THE
BACK OFFICE CAN'T
KEEP UP, THE FRONT
OFFICE WON'T



STAND STRONGER

BECAUSE YOU MAKE
BETTER DECISIONS
WHEN YOU STAND ON
STRONGER SUPPORT

We give you more to go on by complimenting your academia focus, expertise and goals.



Get more to go on

QBSS is a tech-enabled, cloud-based business support services outsourcing firm that's changing the way companies think about finance, accounting, HR and technology services. You get world-class teams combined with highly personal service, and a portal that lets you see and manage everything online.

#GetMoreToGoOn

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