

TECHNOLOGY SERVICES



Advance your business  
with **technology solutions**  
catered to your  
unique needs

Get more to go on™



Technology is often the fiber on which organizations rely in order to run smoothly – especially in today's Modern Workplace. Quattro is a channel-friendly partner that contributes to your business growth and employee productivity with our high-quality, rapid deployment technology services.

We proactively monitor, prevent, troubleshoot, and resolve comprehensive technology related issues. Quattro's professional and integrated support system allows customers to execute business processes quickly and efficiently. We utilize skilled and experienced technology resources to ensure that we meet customer's unique technology needs. Eliminate and prevent system downtimes and help maximize profitability while also driving customer satisfaction.

**Stay ahead of  
the curve with  
our customizable  
Technology Services**

## Professional & Cloud Services

Quattro provides cloud professional services delivered by engineers with deep technical expertise, enabling customers to take advantage of the spectrum of cloud solutions and helping to accelerate their cloud journey. We offer Professional Services and Managed Services for the market-leading public cloud providers such as Microsoft Azure, AWS, IBM Cloud and Google.

**We help our customers to extract maximum benefits from:**



Public Cloud



Private Cloud



Hybrid Cloud



Collaborations



Infrastructure



Our scalable services support the complete lifecycle of your business transformation by drawing on our experience to address your pain points. We provide a total Managed Services offerings through multiple fully secured NOC delivery centers, staffed 24x7 with highly skilled and certified engineers. Quattro NOCs utilize industry best practices and processes which are vetted and certified for ITL, PCI, HIPPA and SOC compliance. The Quattro Managed Services offering is built upon tools that provide customers with things like automated performance and alert notifications, real-time tracking through an Executive Dashboard for patch management and AV updates, AD/Exchange maintenance, asset reporting and remediation.

## **Managed Services**

**Managed Services:**  
**Support Desk**



**24/7 Remote Client/  
Employee Support**



**Centralized  
Support Desk**

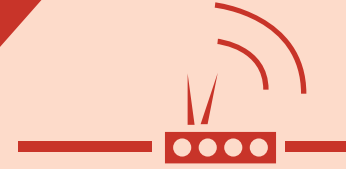


**Certified Engineers and  
Dedicated Technicians**



**Secured Self-Service  
Customer Portal**

**Managed Services:**  
**Network**



**Complete Network  
Management for  
Availability, Performance  
and Fault Monitoring**



**Automated Reporting  
and Alerting**



**Centralized Switch Port  
and IP Address Management**



**Firewall Security  
Management**



**Managed Services:**

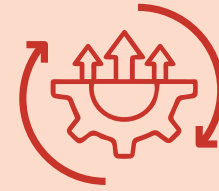
## **Application**



**Performance and  
Fault Monitoring**



**Application Support Including  
"How-to Services", Self-service  
and Advisory Support**



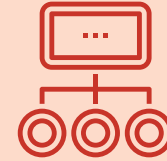
**Automated Performance  
Metrics for Applications  
and Servers**

**Managed Services:**

## **Server and Cloud**



**Availability, Performance and  
Fault Monitoring for Server  
Computing Infrastructure**



**Agentless NMS Implementation  
Using SNMP and WMI**



**Automated Reporting and  
Alerts for Fault and Threshold  
Breach and Utilization**

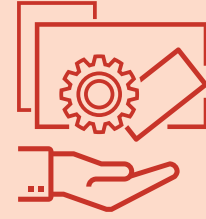


**Automated Monitoring of  
Critical Services (i.e., Web,  
FTP, DNS, DHCP, Etc.)**



**Managed Services:**

## **Desktop & Mobile Device**



**Support Available for Desktop, Tablets, Smartphones and Apps on All Platforms Including iOS, Android, Win8 and RIM**



**Single Management Console for All Mobile Devices**



**Remote and Automatic Management Capabilities**



**Automated Desktop Lifecycle Management**

**Managed Services:**  
**Security**



**Management of  
Intrusion Detection**



**Proactive Monitoring**



**Patch Management**



**Security Assessment**



**Security Audits**



Our enterprise-wide solutions streamline day-to-day operations so you can concentrate on strategic goals. From pre-sales operations support to IT Infrastructure support and our complete suite of Finance & Accounting services, we enable any business with all of the back-office support they need to get up and running, or scale, quickly.

**Business  
Enablement**

**Managed Services:  
Business in a Box**



**Pre-Sales Operations  
Support**



**Centralized Helpdesk**



**IT Infrastructure Support**



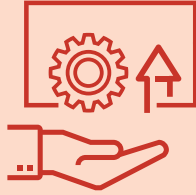
**Sales Training and  
Knowledge Base**



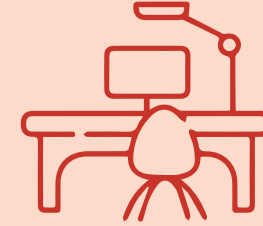
**Business in a Box**



**Billing/Revenue  
Management Services**



**Device Management**



**Modern Workspace**



**User Access and  
Identity Management**



**Enterprise Mobility**



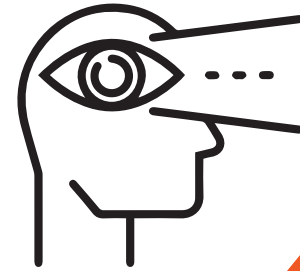
**Device Security  
(VPN, Encryption)**

## **Mobility Services:**

Quattro provides modern-day mobility services to support business needs and drive customer's digital transformation security along with compliance and enforcement.

# What does Get More To Go On mean for your business?

while focusing on  
technology prowess:



## SEE FURTHER

- Stay updated with the latest technology
- Gain business continuity and consistent customer experiences
- Enhance employee communication and performance



## SCALE SMARTER

- Accelerate Transformation with experts that can get you there faster
- Enhance technical and technological capabilities, without inflating overheads or sacrificing quality
- Focus on "big-picture" initiatives and not back-office operations



## STAND STRONGER

- Rest assured that we Own the Resolution –we make sure your issue is fully resolved before we walk away
- Garner actionable insights with a team of industry experts
- Leverage benefit from vertical-specific best practices, maintaining better outcomes and standards

Quattro seamlessly monitors the pulse of your business. Provides access to real-time information, anytime and from anywhere. Delivers information and insights to drive business decisions and results.





**Get more to go on**

QBSS is a tech-enabled, cloud-based business support services outsourcing firm that's changing the way companies think about finance, accounting, HR and technology services. You get world-class teams combined with highly personal service, and a portal that lets you see and manage everything online.

***#GetMoreToGoOn***

[www.quattrobs.com](http://www.quattrobs.com)