quatrro
BUSINESS SUPPORT SERVICES
Get more to go on

Quatrro is a channel–friendly partner that contributes to your business growth and employee productivity with our high–quality, rapid deployment technology services.

1,400+	**3,500+**	**94%+**	**200+**	**7+**	**14million+**
Experienced Accountants and IT Professionals	Financials Delivered Each Month	Employees Rating QBSS as a "Great Place to Work"	OEM Products Supported	Global Delivery Centers	O365 Subscriptions Supported Globally

Recognitions & Accreditations

Certifications

Our Solutions – Managed Services

We provide a total Managed Services offering through multiple fully secured NOC delivery centers, staffed 24x7 with highly skilled and certified engineers. The NOCs utilize industry best practices and processes, which are vetted and certified for ITIL, PCI, HIPAA and SOC compliance.

Support Services
- Centralized helpdesk
- Custom helpdesk solution
- Centralised level 0 triage solutions
- Level 1 & level 2 support across multiple cloud & infrastructure solutions
- Microsoft CSP support services
- Palo alto support services
- Advanced break fix support solutions
- White label services

Managed Services
- Managed cloud services – Cloud Interconnect
- Managed desktop services
- Managed network services
- Managed server services
- Mobile device managed services
- 24*7*365 NOC
- White label services
- Real time dashboards

Security Services
- Managed security services
- 24*7*365 SOC
- Next gen end point detection
- Dark web monitoring
- Intrusion detection
- Security awareness trainings
- SIEM & log management
- Email Protection & Cloud backups

Features
- Scalable IT resources and expertise
- 24*7*365 days availability
- Multiple touch points for the customers – phone/email/chat/self help
- Certified & experienced dedicated professionals
- Managed services based on ITIL best practices
- Powered by best–in–class tools & technologies
- Multi lingual support capabilities to support global customers
- NOC & SOC backed with best practices and processes which are vetted and certified for ISO, PCI, HIPAA and SOC compliance.
- Proactive monitoring & remediation
- Patch & Vulnerability management
- More than 100K incidents addressed every year

Our tools enable our Technology Services teams to empower you