



Be Future-Ready  
with **QBSS**  
Azure Cloud  
Services

Get more to go on<sup>TM</sup>

A portfolio of white labeled cloud and hybrid services, Quattro Business Support Services' (QBSS) Azure Cloud services enable customization of the following:



### Existing Environments

Assessment/Scope  
Migration/Upgrade  
Support/Manage



### New Deployments

Assessment/Scope  
Deployment  
Support



### Support Services

End-to-End Support Proactive  
Managed Services Cloud  
Consumption Management

## Accelerated Innovation: QBSS' Azure Services Portfolio

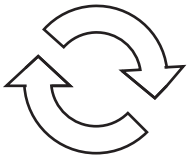
### Azure Cloud Professional Services



Assessments



Scope

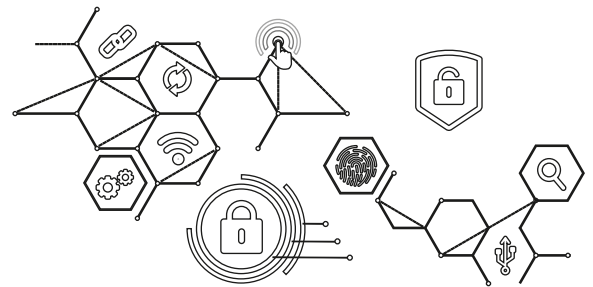


Migrations



Deployments

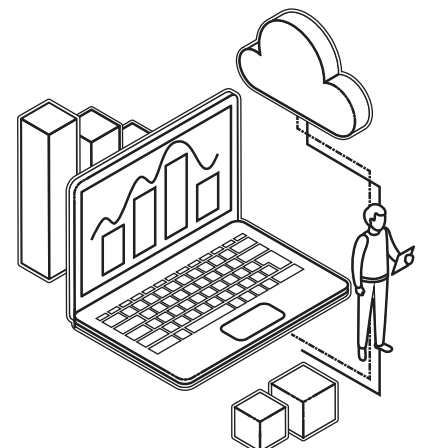
### Azure Managed Services



- Platform Monitoring and Management
- IaaS Monitoring and Management
- Support for Azure and Operating Systems
- Exclusions

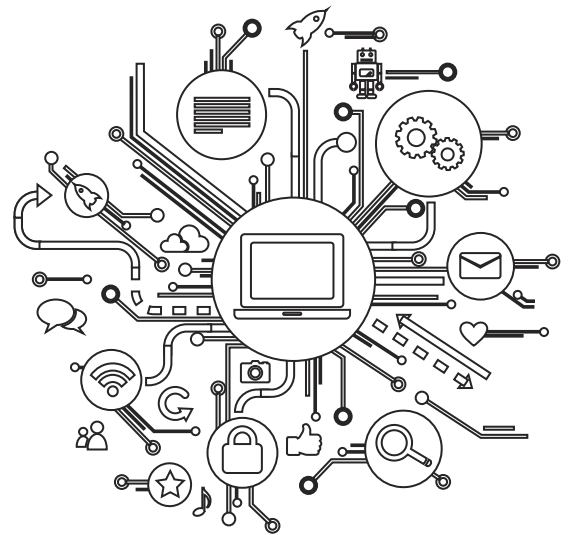
### Azure Cloud Support Services

- 24\*7 Centralized Helpdesk Support Services
- Tier1 and Tier 2 Support for Azure
- Tier 3 Escalations Management with Microsoft
- Azure Managed Services
- Cloud Consumption Analysis
- Proactive Monitoring and Management of Azure Services
  - Compute
  - Network
  - Storage
  - Azure Virtual Desktops
  - Identity
  - Security
  - Backups
  - Advanced Services
  - Database



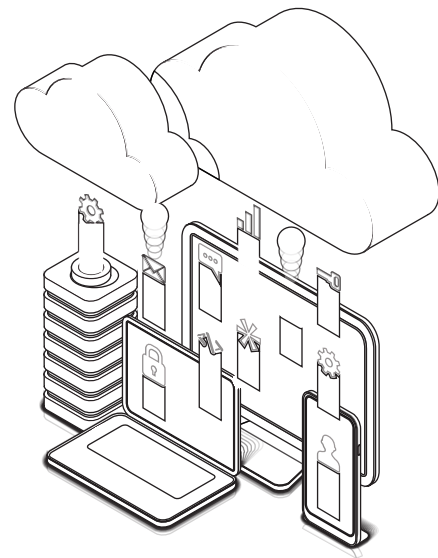
# Highlights

- Availability of scalable resources and expertise to support business growth
- Round-the-clock availability
- Availability of multiple customer touchpoints, including the phone, email, chat and self-service
- A team of certified and experienced professionals
- Managed services based on ITIL best practices
- Powered by best-in-class tools and technologies
- Multilingual support for global customers
- NOC and SOC backed with best practices and processes which are vetted and certified for ISO, PCI, HIPPA and SOC compliance
- Over 100,000 incidents addressed yearly



## Key Use Cases

- Cloud Readiness Assessments
- Greenfield Deployment
- On-prem to Azure Migration
- Virtual to Azure Migrations
- Cloud Planning & Refactoring
- Application Refactoring
- Azure to Azure Migrations
- AVD Deployment
- Application & Database Migration
- Webapps & Containerization Setup
- Security Assessment & Implementation



## About Quattro Business Support Services

Quattro Business Support Services (QBSS) is a technology-enabled outsourcing firm. The company's key areas of functioning include finance and accounting, human capital management and technology services. Equipped with a global team of seasoned experts, highly personal service and an agile approach, customers can GET MORE TO GO ON.

- 25 Years of Expertise
- Spun from RSM in 2008

**15 Million+**

M365 Licenses  
Supported  
Globally

**<10%**

Tickets  
Escalated  
to Microsoft

**>95%**

Incidents  
responded  
within 30 Minutes

**>95%**

Customer  
Satisfaction  
Rate

**>50,000**

Professional  
Services Migrations  
Delivered