

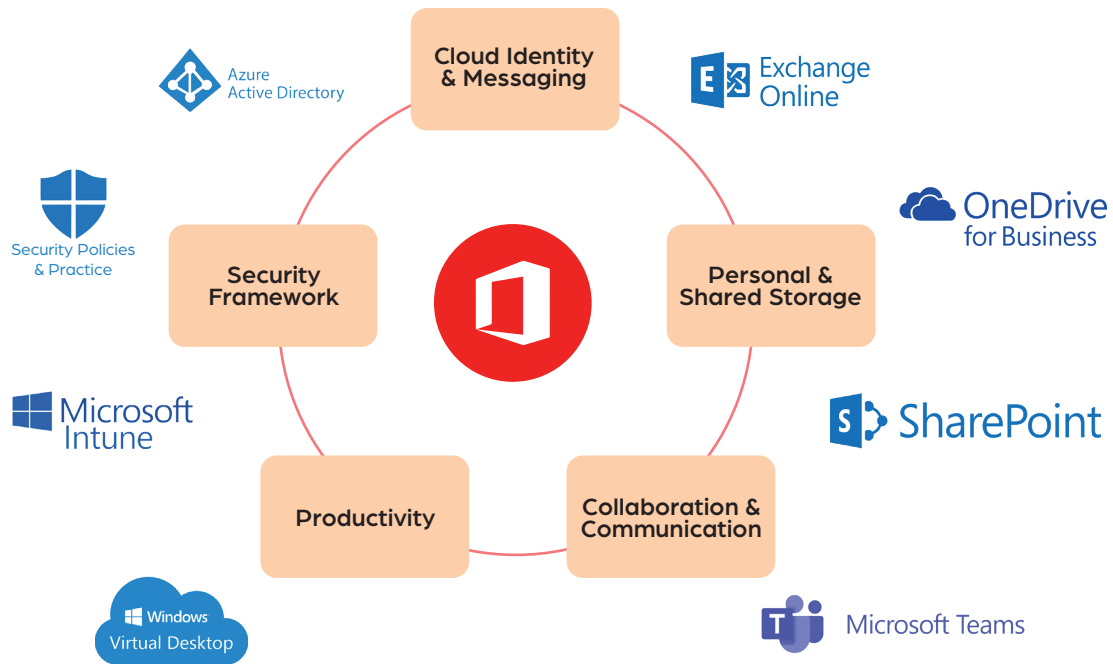


Ensure Strategic
Planning and Support
for the Business with
QBSS' Microsoft 365
Support Services
Portfolio

Get more to go on™

Highlights

- Availability of scalable resources and expertise to support business growth
- Round-the-clock availability
- Availability of multiple customer touchpoints, including the phone, email, chat and self-service
- A team of certified and experienced professionals
- Managed services based on ITIL best practices
- Powered by best-in-class tools and technologies
- Multilingual support for global customers
- NOC and SOC backed with best practices and processes which are vetted and certified for ISO, PCI, HIPPA and SOC compliance
- Over 100,000 incidents addressed yearly



An End-to-End Approach:



Enabling Business Excellence

Deploy

- Environment Readiness Assessment
- Security Assessments
- Migration Assessment
- Greenfield Implementations
- Email Migrations
- File Data Migrations
- Sharepoint Site Migrations
- Onedrive Migrations

Adopt

- Sharepoint Adoption Services
- MS Teams Adoption Services
- Microsoft Productivity Adoption

Expand

- Internal Communications Site Deployment on Sharepoint
- Document Management on Sharepoint Deployment
- Collaboration Hub With MS Teams
- Windows Virtual Desktop Deployment
- Implementation of MS Intune and Device Management
- Cloud Telephony with MS Teams
- Process Automation via Sharepoint, Teams and Powerapps

Support

- 24*7*365 Support Services for the Modern Workplace
- Single Dashboard for Service Desk Access
- Real-time Monitoring of Critical Applications
- Proactive Managed Services for Microsoft 365
- Proactive Managed Services for Azure (IaaS and PaaS)
- Proactive Managed Services for Windows Virtual Desktops
- End To End Managed Services for the Modern Workplace

About Quattro Business Support Services

Quattro Business Support Services (QBSS) is a technology-enabled outsourcing firm. The company's key areas of functioning include finance and accounting, human capital management and technology services. Equipped with a global team of seasoned experts, highly personal service and an agile approach, customers can GET MORE TO GO ON.

- 25 Years of Expertise
- Spun from RSM in 2008

15 Million+

M365 Licenses Supported Globally

<10%

Tickets Escalated to Microsoft

>95%

Incidents responded within 30 Minutes

>95%

Customer Satisfaction Rate

>50,000

Professional Services Migrations Delivered