

Accelerate Your Go-to-Market Strategies

About Us

A tech-enabled outsourcing firm that's changing the way companies think about finance and accounting, human capital management and technology services. With world-class teams, highly personal service and our agile approach, you GET MORE TO GO ON.

- 25 years in business
- Spun out of RSM in 2008
- 7 Global Locations (Atlanta, Chicago, Detroit, St. Paul, San Jose, Mumbai, Gurugram)

1,400+

Experienced Accountants and IT Professionals

50k+

Professional Services Migration Delivered

94% +

Employees Rating QBSS as a "Great Place to Work"

200+

OEM Products Supported

14 million +

Microsoft 365 Subscriptions Supported Globally

Recognitions & Accreditations



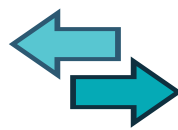
Build Your Cloud Practice



ASSESSMENT



SCOPE



MIGRATION



DEPLOYMENT



SUPPORT

VALUE PROPOSITION

- Augment your technical staff, accelerate your success, and provide scalability
- 24/7 centralized helpdesk for immediate response to technicians and clients
- White labelled and customized services per client specifications
- Access to best-in-class technological platforms with zero initial capex and on-boarding cost

KEY SERVICES

- Microsoft 365/Azure Tech Support Services
- Billing and Revenue Management Services
- Workload Migration and Professional Services
- Desktop Management
- Systems and Server Management
- Network Management

OUR CAPABILITIES

- Expertise in Microsoft Azure, AWS, Google, and other Cloud Technologies
- OEM expertise around Cisco, Dell, VMware and HP
- Our work groups can be configured to support specific verticals to ensure scalability

Technical Services Offerings



Helpdesk Services

- Centralized helpdesk
- 24/7/365 support
- Access to certified engineers and dedicated technicians
- Self-service portal for ticket management
- Call dispatch capabilities for on-site repairs
- ITIL best practices



Desktop Management

- Cloud-based centralized end point management
- Automated desktop lifecycle management
- Vulnerability management – Patch updates and firewall management
- Software deployment
- Asset and power management



Network Management

- Network management with visibility to availability, performance, and fault monitoring
- Access to network devices using SNMP
- Automated reporting and alerts for fault and threshold breaches
- Centralized switch port and IP address management
- Single platform for Wi-Fi service management



Application Management

- Performance and fault monitoring
- Automated performance metrics for applications and servers
- Application support including “how-to services” self-service and advisory support
- Support for over 50 different application servers, databases, middleware and web and exchange servers



Server Management

- 24/7 proactive monitoring
- Availability, performance and fault monitoring for server computing infrastructure
- Agentless NMS implementation
- Automated monitoring of critical services (including the web, FTP, DNS, DHCP, etc.)



NOC Services

- Monitoring and alerts for servers, desktops, tablets and network devices
- Preventive maintenance
- Patch management and AV updates
- Asset reporting
- Backup of network device configuration
- Executive dashboard



Mobile Device Management

- Single management console for all mobile devices
- Support for tablets, smartphones and applications on all platforms including iOS, Android, Win8 and RIM
- BYOD Management
- Remote and automatic management capabilities
- Automated performance, alerts, and compliance reporting



Cyber Security Services

- Managed Security Services
- 24*7*365 SOC
- Next Gen End Point Detection Platform
- Dark Web Monitoring
- Intrusion Detection
- Security Awareness Trainings
- SIEM & Log Management
- Email Protection
- Cloud Backups